VasoHealthcarelT

Customer Profile: AccessHealth



ACCESSHEALTH

A premier healthcare center located in Beckley, WV that delivers efficient and cost-effective healthcare services to areas in a 70 mile radius.

Approx. 28,000 studies/year.

The Challenge

With a growing referral base and overall healthy business, AccessHealth was struggling to support the patient throughput and productivity needed to effectively manage their growth. Disparate HCIT solutions slowed patient reporting and strained an IT staff of two, that were tasked with supporting all imaging services. Patient images were being stored and interpreted on two separate PACS solutions, one being used for Ultrasounds and the other for Mammograms. Electronic Medical Record and Practice Management solutions were stand alone with zero practice integration. Additionally, Mammo tracking and reporting was a manual process that created additional strain on the clinical staff. The current Imaging IT architecture was in desperate need of an overhaul.

The Solution

VHCIT was tasked by AccessHealth with improving overall quality and workflow while reducing the total cost of ownership. VHCIT provided AccessHealth with an integrated solution to address all of their imaging IT and business needs. The team quickly demonstrated how replacing both PACS solutions with a single integrated RIS/PACS connected to their GE EMR would create greater operational efficiency and more timely patient reporting. AccessHealth now has a single source solution that encompasses modality worklist, a physicians portal, productivity reports as well as EMR/PM integration. In addition, studies are being backed up by a VHCIT cloud storage solution. VHCIT also leveraged proprietary technology, Clinical Connect, which proactively monitors their imaging IT and network environment 24x7x365, increasing performance and maximizing efficiency. AccessHealth is now well positioned to provide superior service to its referring physicians and a streamlined workflow that reduces cost and accommodates future growth.

"With the implementation of our VHCIT provided RIS/PACS we have been able to improve our operational efficiency. This has allowed us to improve our reporting turn around times.

Our facility now has the capability to store, retrieve and manage patient radiology reports in a more organized manner. The system allows for patient information tracking along with software that enables Radiologists to quickly and accurately complete reports. In addition, the sales team, support, and implementation team provide us excellent technical support services. We are operating as an excellent team between all parties involved."

- Dee Dee Workman, RT (R) (M) (QM) (ARRT) (CDT)

Medical Imaging Supervisor



NEED MORE IN YOUR RIS/PACS SOLUTION?

Challenges facing providers and their RIS/PACS solutions, whether among smaller hospitals, outpatient clinics, or imaging centers, are extensive. The field is changing rapidly which makes it hard for imaging facilities to keep up with the technology and informatics. These problems can be formidable.

Through its solutions and partners, VHCIT delivers end-to-end support or the entire continuum of the imaging workflow.

VasoHealthcareIT services include:

- · GE Centricity PACS Applications
- · medQ RIS & Workflow Solutions
- · Physical & Cloud-based Storage
- · Vendor Neutral Archival
- · Technical Support; U.S.-based
- · Connectivity
- · Security
- · Training
- · Implementation
- · Infrastructure
- · Project Management
- · Staff Augmentation

VasoHealthcarelT.com

AccessHealth's Equipment

AccessHealth utilizes the following equipment at their locations. The solutions provided by VasoHealthcarelT were chosen based on the existing equipment.

Three 2D Mammography, which are being upgraded to 3D TOMO

One Stereotaxic system

Six Radiology Ultrasound with Echo and Vascular options



Key benefits of working with VHCIT:

- · Improved total cost of ownership
- · Customer service excellence
- · Genuine partnership experience
- · Dedicated, personally-focused IT support
- · Best-in-class vendor partners
- · 24/7/365, U.S.-based, network operations center

Contact us to speak to a VasoHealthcare IT Specialist:



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Partner Healthcare

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